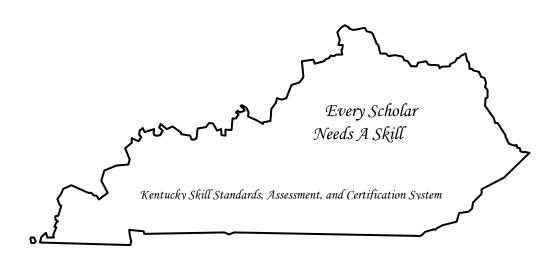
# Kentucky Allied Health Skill Standards



Established by the Health Sciences Skill Standards Task Force

Revised July 2002

As Project Coordinator for the Allied Health Skill Standards Project, I have been privileged to work with outstanding business and industry representatives and teachers from secondary health sciences programs across the state. These teachers represent area technology centers, high school programs, and locally operated vocational centers. This group has reviewed, endorsed, edited, rewritten, revised, and "revived" the enthusiasm for teaching secondary students.

The mission of the Allied Health Skill Standards Task Force was to develop a "user-friendly" document that would serve as a tool for instruction for all health sciences teachers. Our hope is that schools/teachers will use this document as a framework for further curriculum development. Future plans for the Task Force will include regular reviews and updates to the document as other career major areas are implemented.

A project of this significance relies heavily on the support and cooperation of many. The state effort could not have been accomplished without the persistence and guidance from Pamela Moore, State Project Director, and Mikala Rahn, national consultant for the effort. The National Consortium on Health Science and Technology has also provided clear guidance and direction for the implementation of the national health-care skill standards. On behalf of the Kentucky Department of Education, Division of Career and Technical Education, I would like to acknowledge the support of the Allied Health Skill Standards Task Force and the contribution they made to this project. The following persons served on this task force:

Betty Bach, Breathitt County Area Technology Center Melanie Harston, Allen County-Scottsville High School Virginia Keiser, North Laurel High School Ellen Osborn, Scott County High School Lisa Day, Muhlenburg County Area Technology Center Carla Wallace, Ohio County Area Technology Center Yvonne Hall, Knott County Area Technology Center Sandra England, Monroe County High School Donna Wolfe, Union County High School Elizabeth Bullock, Department for Technical Education Mary Kleber, Kentucky Community and Technical College System

The following business and industry representatives assisted with the development and/or review of the project and have endorsed the attached standards:

Ross Thomas, Laurel Heights Home for the Elderly Heather B. Smith, Cumberland Valley Animal Clinic David Williams, Kentucky Physical Therapy Lamar Keiser, Red Bird Dental Clinic Thomas E. Fugate, Red Bird Pharmacy M. Lynn Joyleman, Red Bird Medical Center Nikki R. Wright, Monroe County Health and Rehab N. Vengu, MD

Terri Collins, Active Adult Day Care Ward Ransdell, Medical Vision Group Jeff Seraphine, Georgetown Community Hospital John Bennett, MD

Michael Felden, Dover Manor Nursing Home Harley H. Sutton, Central KY Veterinary Center Larry Harpole, Pharmacist

Linda Stovall, Scottsville Medical Plaza
Brigitte Patterson, Medical Center at Scottsville
Kristie Pennington, Scottsville Urgent Center
Naomi Mitchell, Kentucky River Medical Center
Dr. Sheila Sharpe, Breathitt County Health
Department
Pat Lutes, NIM Henson Geriatric Center
Deborah Holcomb, Lakeview Medical Center
Robert Warring, Family Dentistry
Dr. Patricia Leitsch, University of Louisville
Dr. Rebecca Newsome, American Assoc. of Med.
Assistants
Rodney Griffith, DMD
Karen Fryman, KCTCS, Laurel Campus
Sandra Mullins, KCTCS, Somerset Campus

With Many Thanks,

Diane Sharp, Allied Health Skill Standards Project Kentucky Department of Education Division of Career and Technical Education

# INTRODUCTION Allied Health

In 1990, the Kentucky Education Reform Act (KERA) Learning Goals and Academic Expectations outlined what every student in Kentucky schools should know and be able to do. A decade later, the Kentucky Health-Care Skill Standards answer the question: "What does a worker need to know and be able to do to contribute to the safe and effective delivery of health care?" The standards inform current and future health-care workers, employers, and educators about what skills and knowledge workers need in order to succeed—in a job and in a life-long career. It is envisioned these standards will provide the foundation for better worker preparation and performance.

In recognition of the need for a highly skilled health-care workforce, the Kentucky Department of Education has funded the state Allied Health Skill Standards Project. A task force comprised of health sciences teachers in high schools and area technology centers reviewed and adopted the National Health-Care Core skills and accountability criteria for state implementation. These standards were reviewed and endorsed by various health-care practitioners and employers across the state. The skill standards provide a common language, common goals, and a common reference point for employers, workers, students, labor union, representatives, educators, and consumers.

The primary mission of the Health Sciences Skill Standards Task Force is to incorporate the National/State Health-Care Core Skill Standards into the state secondary Health Sciences curriculum. Two primary objectives of the task force are to: utilize the core skill standards that apply to all workers across the health-care industry; and to use the process for the potential expansion of additional skill standards in the areas of therapeutic, diagnostic, information services, and environmental services.

#### **The Health-Care Industry**

Rapid technological and biomedical advances have made the United States health care system the finest in the world. To meet the challenges of a diverse client population, remodeled delivery systems, and new technology, health services of tomorrow must be radically different from those of today. In Kentucky, health-care reform proposals have been submitted in the Kentucky General Assembly for years. The ultimate goal of this reform is to deliver quality care at a price society can afford. To achieve this goal, quality education and training programs for health-care workers is essential.

There are over 250 health-care occupations. These occupations are continually changing. Professional associations and labor organizations have already established standards for a number of them. The Kentucky Health-Care Core Skill Standards are not directed at specific occupations; rather they address a core set of skills essential and appropriate to most workers in health occupations and serve as a foundation for later career specialization or more occupational training. They fill the gap between general employability standards and occupational licensure/certification. The different levels of standards are represented as concentric circles, beginning at the center with general employability skills, moving outward to core and cluster standards and ending with occupational specific standards.

Occupations will increase by According to the Occupational Outlook Quarterly, U.S. Department of Labor, Bureau of Labor Statistics, the fastest-growing career cluster is health occupations. The projected employment change from 1994-2005 is expected to exceed 33%, (more than twice as fast as growth of total employment). Health 2.7

million jobs between 1994-2995. This increase is largely due to the need to care for an aging population with a longer life expectancy; thus, the phenomenal growth of employment in home health care and in higher demands for medical and personal services for the elderly population. Among the twenty-five fastest-growing jobs in Kentucky, fifteen are in health care.

The primary health services industries are offices of medical doctors, offices of other health practitioners, nursing and personal care, hospitals, and home health care. Demand for multi-skilled professionals is increasing in various patient care environments and is reflecting a move towards a more generalist approach to health care.

#### **Preparation for Tomorrow's Workforce**

The Carl D. Perkins Vocational and Technology Act of 1998 mandates broad vocational, rather than job-specific, training and an integration of academic and vocational content. The Act requires programs to provide students with a general understanding of "all aspects of an industry." More recently, the first of the five Indicators of Performance in Perkins III legislation further stresses "student attainment of challenging state-established academic and vocational/technical skill proficiencies."

Skill Standards are the performance specifications that identify the knowledge, skills and abilities an individual needs to succeed in the workplace. Identifying the necessary skills is critical to preparing students for entry into employment. Skill standards provide a common vocabulary to enhance communication between:

- Employers and Job Seekers—to specify the knowledge, skills aptitudes and attitudes required for recruitment, hiring, and retention in a company or within an industry.
- Employers and Schools or Job Training programs to encourage the alignment of school curricula with industry requirements, to update educational objectives as workplace demands change, and to ensure a better return on public and private education and training investments.
- Employers or Job Seekers and Schools or Job Training Programs—to help employees and job seekers make sound decisions about their own education and training needs in a changing market place.

In the most successful workplaces, the only constant is change. Jobs that were previously simple now require high performance work processes and enhanced skills in order to compete globally. Skill standards reflect these changing workplace realities and are keys for helping applicants and employers enjoy greater career opportunities and achieve higher standards of living and economic security. Well-articulated skill standards are the key to the national strategy to upgrade worker skills and increase Kentucky and American economic competitiveness.

#### **Kentucky's Certification System**

Skill standards are important today to educators, employers, and students who desire jobs after graduation from high school. The Division of Career and Technical Education, in conjunction with employers from the health-care industry, are working to develop a system that certifies students have attained the necessary skills for employment. The first step in developing this system was the development/adoption of skill standards that

describe the necessary occupational, academic and employability skills needed to enter the industry. Mastery of these standards will signal employers that students are certified and ready to begin employment with the industry. A certified student may also wish to continue his/her training in a more specialized training program such as the Medicaid Nurse Aide program.

In order to insure that students in fact have attained the necessary skills identified in this standards document, students are assessed based on the standards. The assessment system includes two components:

- Multiple-choice test specifically accessing the mastery of the skill standards; and
- Problem-based scenario to test the students' problem-solving and decision-making skills related to their occupational standards.

Students that pass each of the above components at a specified percentage level previously set, will receive a certificate to provide to employers communicating mastery of the standards.

Program Areas for Allied Health Skill Standards

Students should complete a coherent sequence of courses from the secondary Health Sciences curriculum. In order to be successful on the Skill Standards assessment, students should complete a minimum of three credits from the following courses from the Kentucky Program of Studies: Introduction to Health Sciences, Medical Terminology, Health Science Core Skills and Medical Science or comparable courses from the KY Tech Curriculum.

The Health-Care Core Skill Standards can be used as a framework for linking academic curricula to actual teaching practices, school to work, secondary education to post-secondary education, and students to their community. These connections will strengthen the health-care community and secondary health sciences programs.

Health Occupations Students of America (HOSA) incorporates academic, employability, and occupational skill standards into the competitive events program at the state and national levels.

#### The Skill Standards Document

This document describes the skill standards to be assessed in the certification process. Current curriculum in Health Sciences offered in your school should be aligned to these standards. A crosswalk shows the relationship between the health-care core skill standards, Kentucky academic expectations, and the SCANS (Secretary's Commission on Achieving Necessary Skills). SCANS was developed by the U.S. Department of Labor in 1991 with the involvement of employers from all across the nation. They describe the necessary foundation skills and competencies necessary to succeed in the workplace. The Kentucky Workforce Roundtable and other organizations have adopted these "employability" skills to communicate the needs of industry to schools.

If you have any questions about the Allied Health Skills Standards Crosswalk or Certification System, please contact:

Diane Sharp
Consultant
Kentucky Department of Education
Division of Career & Technical Education
502-564-3775
dsharp@kde.state.ky.us

For additional information about National Health Care Standards, contact the National Consortium on Health Science and Technology Education at 517-347-3332 or www.nchste.org

	OCCUPATIONAL STANDARDS
	Health care workers will know the academic subject matter required for proficiency within their area. They
	will use this knowledge as needed in their role.
1.1	Human structure and function
1.11	Describe the basic structures and functions of cells, tissues, organs, and systems as they relate to homeostasis.
1.12	Compare relationships among cells, tissues, organs, and systems.
1.13	Explain body planes, directional terms, quadrants, and cavities.
1.14	Analyze the interdependence of the body systems
	as they relate to wellness, disease, disorders, therapies and care/rehabilitation.
1.15	Describe the basic structure and function of all major body systems.
1.2	Diseases and disorders
1.21	Compare selected diseases/disorders including respective classification(s), causes, diagnoses, therapies, and care/rehabilitation to include biotechnological applications.
1.22	Analyze methods to control the spread of pathogenic microorganisms.
1.23	Contrast the various types of immunities.
1.24	Analyze body system changes in light of diseases, disorders, and wellness.
1.25	Compare the aging process among the body systems.
	Health care workers will know the various methods of giving and obtaining information. They will communicate effectively, both orally and in writing.
2.1	Communication Skills
2.11	Adjust communication to other's ability to understand.
2.12	Apply the elements of communication using the sender-receiver model.
2.13	Apply active listening skills using reflection, restatement, and clarification techniques.
2.14	Demonstrate courtesy to others including self introduction.
2.15	Interpret verbal and non-verbal behaviors to augment communication and within scope of practice.
2.16	Demonstrate interviewing skills.
2.2	Reporting
2.21	Report relevant information in order of occurrence.
2.22	Report subjective information.
2.23	Report objective information.
2.24	Analyze communications for appropriate response and provide feedback.
2.3	Technical reports
2.31	Organize, write and compile technical information and summaries.
2.32	Interpret, transcribe, and communicate information, data, and observations using medical terminology within scope of practice.
2.33	Organize records and files to maintain data as required.
2.34	Use communication technology (i.e. Fax, E-mail, Internet) to access and distribute data and other information.
	Health care workers will understand how their role fits into their department, their organization, and the overall health care environment. They will identify how key systems affect services they perform and quality of care.
3.1	Systems Theory
3.11	Understand systems theory and its components.
3.12	Construct a general systems model using inputs, throughputs, and a feedback loop.
3.2	Health Care Delivery System
3.21	Construct a health care delivery system model.
3.22	Predict where and how factors such as; cost, managed care, technology, an aging population, access to care, alternative therapies, and lifestyle/behavior changes may affect various health care delivery system model.
3.23	Project the outcome as an interconnected component of a health care system.
3.24.	Calculate the cost effectiveness of two separate health care delivery systems using the same client procedure.
3.3	Health care delivery system results
3.31	Diagram the interdependence of health care professions within a given health care delivery system,
3.32	pertaining to the delivery of quality health care.  Design a system analysis process that evaluates the following outcomes: client satisfaction, productivity,
	cost effectiveness, and efficiency.
3.33	Evaluate the impact of enhanced technology on the health care delivery system.

	ALLIED HEALTH SKILL STANDARDS
3.4	System change
3.41	Analyze the cause and effect on health care system change based on the influence of: technology, epidemiology, bio-ethics, socio-economics, and various forms of complimentary (non-traditional) medicine.
	Health care workers will understand how employability skills enhance their employment opportunities and job satisfaction. They will demonstrate key employability skills and will maintain and upgrade skills, as
	needed.
4.1	Key employability skills
4.11	Adapt positively to the dynamics of change.
4.12	Adopt personal appearance and hygiene habits appropriate to the health care environment and industry expectations.
4.13	Practice personal integrity and honesty.
4.14	Evaluate work assignments and initiate action with confidence commensurate with own work assignment.
4.15	Formulate solutions to problems using critical thinking skills (analyze, synthesize, evaluate) independently and in teams.
4.16	Interact appropriately and respectfully with diverse ethnic, age, cultural, religious, and economic groups in various employment and social situations.
4.17	Exhibit respectful and empathetic behavior when interacting with peers, superiors, subordinates, and customers in one-on-one and group situations.
4.18	Follow attendance policies of the employer or educational institution.
4.19	Accept responsibility for own actions.
4.2	Interpersonal communications
4.21	Communicate in a straightforward, understandable, accurate, and timely manner.
4.22	Listen attentively to verbal instruction, requests, and other information to verify accuracy.
4.23	Provide written communication that is accurate and grammatically correct using nomenclature appropriate
	to the environment.
4.24	Interpret technical materials used for health care practices and procedure.
4.3	Personal growth and development
4.31	Engage in continuous self-assessment and goals modification for personal and professional growth.
4.32	Manage times, prioritize responsibilities, and meet completion dates as specified by employer and client.
4.33	Show enthusiasm and commitment by meeting expectations and priorities of the organization.
4.4	Career decision-making
4.41	Explore a potential health science career path in at least one of the following healthcare services: diagnostic, therapeutic, information, or environmental.
4.42	Consider the levels of education, credentialing requirements, employment opportunities, workplace environments, and career growth potential for the service area.
	Health care workers will understand their legal responsibilities, limitations, and the implications of their
	actions within the health care delivery setting. They will perform their duties according to regulations,
	policies, laws, and legislated rights of clients.
5.1	Legal implications
5.11	Analyze legal responsibilities, limitations, and implications of actions.
5.12	Use problem-solving techniques when confronted with legal dilemmas or issues.
5.13	Compare and contrast behaviors and practices that could result in malpractice, liability, or negligence.
5.14	Comply with policies and requirements for documentation and record keeping.
5.15	Comply with established risk management criteria and procedures.
5.16	Determine when an incident is reportable.
5.17	Comply with non-discriminatory laws.
5.18	Comply with institutional policy and procedure.
5.2	Legal practices
5.21	Perform duties according to regulations, policies, laws, and legislated rights of clients.
5.22	Maintain patients rights according to the Patient Bill of Rights.
5.23	Maintain patients rights according to the Fatient Bill of Rights.  Maintain confidentiality.
5.24	Practice within licensure, certification, registration, and legislated scope of practice.
5.25	Apply the doctrine of informed consent.
5.26	Practice standard of care within scope of practice.
5.27	Evaluate technological threats to confidentiality.
5.28	Follow mandated standards for workplace safety (i.e. OSHA, CDC, CLIA).
5.29	Apply mandated standards for harassment, labor, and employment laws.
3.23	
	Health care workers will understand accepted ethical practices with respect to cultural, social, and ethnic differences within the health care environment. They will perform their duties within established ethical
	guidelines, supporting sensitive and quality health care delivery.
6.1	Legal and ethical boundaries
6.11	Differentiate between morality and ethics and the relationship of each to health care outcomes.

	ALLIED HEALTH SKILL STANDARDS
6.12	Differentiate between ethical and legal issues impacting health care.
6.13	Compare and contrast personal, professional, and organization ethics.
6.14	Analyze legal and ethical aspects of confidentiality.
6.15	Discuss bio-ethical issues.
6.16	Analyze and evaluate the implications of medical ethics.
6.2	Ethical practices
6.21	Demonstrate professionalism when interacting with fellow students, co-workers, and the organization.
6.22	Respect interdisciplinary roles of team members.
6.23	Respect activities and behaviors by self and others that adversely affect the health, safety, or welfare of
	students, clients, or co-workers.
6.24	Demonstrate fairness and equal treatment of all persons.
6.25	Examine Patient Bill of Rights and practice responsibly within the ethical framework.
6.26	Value clients' independence and determination.
6.3	Cultural, social, and ethnic diversity
6.31	Discuss the impact of religions and cultures on those giving and receiving health care with an
	understanding of past and present events.
6.32	Demonstrate respect of individual cultural, social, and ethnic diversity within the health care environment.
	Health care workers will understand the existing and potential hazards to clients, coworkers, and self.
	They will prevent injury or illness through safe work practices and follow health and safety policies and
	procedures.
7.1	Infection control
7.11	Use Standard Precautions as described in the rules and regulations set forth by the Occupational Safety
	and Health Administration (OSHA).
7.12	Practice infection control procedures (Standard Precautions, Transmission Precautions (i.e. airborne,
	droplet, contact).
7.13	Practice appropriate cleaning, disinfecting, and sterilizing processes.
7.14	Compare and contrast medical and surgical asepsis.
7.2	Personal safety
7.21	Apply safety procedures to protect clients, co-workers, and self.
7.22	Manage a personal exposure incident in compliance with OSHA regulations.
7.23	Apply principles of body mechanics and ergonomics.
7.24	Use common personal protective equipment as appropriate to the environment.
7.3	Environmental safety
7.31	Modify the environment to create safe working conditions.
7.32	Demonstrate methods of fire prevention in the health care setting.
7.33	Prevent accidents by using proper safety techniques.
7.34	Practice good housekeeping by maintaining a safe work environment.
7.4	Common safety hazards
7.41	Use Material Safety Data Sheets (MSDS).
7.42	Adhere to hazardous labeling requirements.
7.43	Comply with safety signs, symbols, and labels.
7.44	Take appropriate action when observing a hazardous material problem.
7.45	Apply safety principles at the school and workplace.
7.46	Appropriately handle hazardous chemicals commonly used in the health care environment.
7.5	Emergency procedures and protocols
7.51	Locate the evacuation plan for the health care setting.
7.52	Construct a basic emergency plan for a selected health care setting in response to a natural disaster or
	other emergency that disrupts the ability to provide care.
7.53	Complete requirements for CPR.
7.54	Complete requirements for First Aid certification.
7.55	Follow the proper procedure when a fire is discovered.
	Health care workers will understand the role and responsibilities of individual members as part of the
	health care team, including their ability to promote the delivery of quality health care. They will interact
	effectively and sensitively with all members of the health care team.
8.1	Health care teams
8.11	Understand the team concept in providing quality patient care.
8.12	Recognize characteristics of effective teams.
8.13	Analyze roles of various team participants (i.e. team leader, team member).
8.14	Respond to critical situations appropriately as a member of a team.
8.15	Accept compromise as necessary to ensure the best outcome.
8.2	Team member participation
U.Z	ream member participation

8.21	Communicate verbally and non-verbally with team colleagues to assure the best result for the client.
8.22	Collaborate with others to formulate team objectives.
8.23	Act responsibly as a team member, completing assigned tasks in a timely and effective manner.
8.24	Actively listen to other team members.
8.25	Exercise leadership skills as appropriate.
8.26	Respect and value the expertise and contributions of all team members.
8.27	Work collaboratively with persons from diverse backgrounds to accomplish a common goal.
8.28	Acknowledge conflict and take corrective action.
8.29	Exhibit strong sense of team identity and commitment to purpose.

	OCCUPATIONAL STANDARDS				
	Health care workers will know the academic subject				
	matter required for proficiency within their area. They				
	will use this knowledge as needed in their role.				
1.1	Human structure and function				
1.11	Describe the basic structures and functions of cells,	2.3	Systems and Interactions	C7	Interprets and Communicates Information
	tissues, organs, and systems as they relate to	2.6	Change Over Time	C15	Understands Systems
	homeostasis.			F11	Knowing How to Learn
1.12	Compare relationships among cells, tissues, organs,	1.10	Classifying	C7	Interprets and Communicates Information
	and systems.	2.3	Systems and Interactions	C15	Understands Systems
		5.3	Conceptualizing	F11	Knowing How to Learn
1.13	Explain body planes, directional terms, quadrants, and	2.3	Systems and Interactions	C7	Interprets and Communicates Information
	cavities.			F11	Knowing How to Learn
1.14	Analyze the interdependence of the body systems	2.1	Nature of Science Activity	C7	Interprets and Communicates Information
	as they relate to wellness, disease, disorders, therapies	2.3	Systems and Interactions	C15	Understands Systems
	and care/rehabilitation.	2.6	Change Over Time	F12	Reasoning
		5.1	Critical Thinking		
		6.1	Applying Multiple Perspectives		
		6.2	Developing New Knowledge		
		6.3	Expanding Existing Knowledge		
1.15	Describe the basic structure and function of all major	1.11	Writing	C15	Understands Systems
	body systems.	1.12	Speaking	F1	Reading
		2.3	Systems and Interactions	F2	Writing
1.2	Diseases and disorders				
1.21	Compare selected diseases/disorders including	2.1	Nature of Science Activity	C5	Acquires and Evaluates Information
	respective classification(s), causes, diagnoses,	2.3	Systems and Interactions	C7	Interprets and Communicates Information
	therapies, and care/rehabilitation to include	5.1	Critical Thinking	F11	Knowing How to Learn
	biotechnological applications.	6.3	Expanding Existing Knowledge		
1.22	Analyze methods to control the spread of pathogenic	2.2	Patterns	C7	Interprets and Communicates Information
	microorganisms.	3.2	Healthy Lifestyle	F11	Knowing How to Learn
		5.1	Critical Thinking	F12	Reasoning
1.23	Contrast the various types of immunities.	2.3	Systems and Interactions	C7	Interprets and Communicates Information
		2.6	Change Over Time	F11	Knowing How to Learn
1.24	Analyze body system changes in light of diseases,	2.2	Patterns	C7	Interprets and Communicates Information
	disorders, and wellness.	2.3	Systems and Interactions	F11	Knowing How to Learn
		2.31	Physical Wellness	F12	Reasoning
		5.1	Critical Thinking		
1.25	Compare the aging process among the body systems.	2.3	Systems and Interactions	C7	Interprets and Communicates Information
		2.6	Change Over Time	F11	Knowing How to Learn
	Health care workers will know the various methods of				

					<u> </u>
	giving and obtaining information. They will				
2.1	communicate effectively, both orally and in writing.  Communication Skills				
2.11		1.12	Charling	C7	Interprets and Communicates Information
2.11	Adjust communication to other's ability to understand.	5.1	Speaking Critical Thinking	F9	Problem Solving
2.12	And the language Communication in the				
2.12	Apply the elements of communication using the	1.4	Listening	F5	Listening
2.12	sender-receiver model.	4.1	Interpersonal Skills	F6	Speaking
2.13	Apply active listening skills using reflection,	1.4	Listening	F5	Listening
	restatement, and clarification techniques.	5.3	Conceptualizing	F6	Speaking
2.14	Demonstrate courtesy to others including self	4.1	Interpersonal Skills	F15	Social
2.15	introduction.  Interpret verbal and non-verbal behaviors to augment	1.3	Observing	F5	Listening
2.13	communication and within scope of practice.	4.1	Interpersonal Skills	F6	Speaking
	communication and within scope of practice.	4.1	interpersonal Skins	F12	Reasoning
2.16	Demonstrate interviewing skills.	2.37	Employability Skills	F5	
2.16	Demonstrate interviewing skills.	2.37	Employability Skills		Listening
				F6 F15	Speaking Social
2.2	D C			F13	Social
2.2	Reporting	1 11	XX7 ''	F2	227.77.
2.21	Report relevant information in order of occurrence.	1.11	Writing	F2	Writing
		2.2	Patterns	F6	Speaking
2.22	Report subjective information.	1.4	Listening	F2	Writing
		1.11	Writing	F6	Speaking
2.23	Report objective information.	1.3	Observing	F2	Writing
2.23	Report objective information.	1.5	Observing	F6	Speaking
				10	Speaking
2.24	Analyze communications for appropriate response and	5.1	Critical Thinking	F2	Writing
	provide feedback.		-	F6	Speaking
				F7	Creative Thinking
2.3	Technical reports				
2.31	Organize, write and compile technical information and	1.10	Classifying	C6	Organizes and Maintains Information
	summaries.	1.11	Writing	F2	Writing
				F19	Seeing Things in the Mind's Eye
2.32	Interpret, transcribe, and communicate information,	1.6	Computing	C7	Interprets and Communicates Information
	data, and observations using medical terminology	1.11	Writing	F2	Writing
	within scope of practice.	5.1	Critical Thinking	F10	Seeing Things in the Mind's Eye
2.33	Organize records and files to maintain data as required.	1.10	Classifying	C6	Organizes and Maintains Information
		5.1	Critical Thinking	F7	Critical Thinking
2.34	Use communication technology (i.e. Fax, E-mail,	1.6	Computing	C8	Uses Computers to Process Information
	Internet) to access and distribute data and other	1.10	Classifying	C18	Selects Technology

	information.	1.16	Using Electronic Technology	C19 F2	Applies Technology Writing
	Health care workers will understand how their role fits into their department, their organization, and the overall health care environment. They will identify how key systems affect services they perform and quality of care.				
3.1	Systems Theory				
3.11	Understand systems theory and its components.	2.2 2.34	Patterns Psychomotor Skills	C15	Understands Systems
3.12	Construct a general systems model using inputs, throughputs, and a feedback loop.	2.2 5.3	Patterns Conceptualizing	C17 F8	Improves or Designs System Decision making
3.2	Health Care Delivery System				
3.21	Construct a health care delivery system model.	2.2 5.2 5.3	Patterns Creative Thinking Conceptualizing	C17 F7	Improves or Designs System Creative Thinking
3.22	Predict where and how factors such as; cost, managed care, technology, an aging population, access to care, alternative therapies, and lifestyle/behavior changes may affect various health care delivery system model.	1.5 1.6 1.7 1.9 2.2 2.7 2.13 2.18 4.5 4.6 5.3 6.1	Quantifying Computing Visualizing Mathematical Reasoning Patterns Number Data Structure and Function of Economic System Multicultural Sensitivity Open Mind to Alternative Perspectives Conceptualizing Applying Multiple Perspectives	C2 C15 F8	Money Understands Systems Decision making
3.23	Project the outcome as an interconnected component of a health care system.	2.2 2.3 5.1	Patterns Systems and Interactions Critical Thinking	C16 F9	Monitors and Corrects Performance Problem-solving
3.24.	Calculate the cost effectiveness of two separate health care delivery systems using the same client procedure.	1.5 1.6 1.9 2.2 2.3 2.7 2.8 5.1	Quantifying Computing Mathematical Reasoning Patterns Systems and Interactions Number Mathematical Procedures Critical Thinking	C2 C7 C16 F3 F8	Allocates Money Interprets and Communicates Information Monitors and Corrects Performance Arithmetic/Mathematics Decision Making
3.3	Health care delivery system results				
3.31	Diagram the interdependence of health care professions	2.6	Change Over Time	C9	Participates

			J 1		
	within a given health care delivery system, pertaining	5.1	Critical Thinking	C11	Serves Clients/Customers
	to the delivery of quality health care.			F7	Creative Thinking
3.32	Design a system analysis process that evaluates the	2.18	Structure and Function of Economic System	C2	Allocates Money
	following outcomes: client satisfaction, productivity,	2.31	Physical Wellness	C3	Allocates Materials and Facility Resources
	cost effectiveness, and efficiency.	2.34	Psychomotor Skills	C11	Serves Clients/Customers
		5.1	Critical Thinking	F8	Decision Making
				F9	Problem Solving
3.33	Evaluate the impact of enhanced technology on the	2.2	Patterns	C5	Acquires and Evaluates Information
	health care delivery system.	2.3	Systems and Interactions	C15	Understands Systems
		5.1	Critical Thinking		
3.4	System change				
3.41	Analyze the cause and effect on health care system	2.2	Patterns	C14	Works with Diversity
	change based on the influence of: technology,	2.3	Systems and Interactions	C16	Monitors and Corrects Performance
	epidemiology, bio-ethics, socio-economics, and various	2.16	Structure and Function of Social System	F12	Reasoning
	forms of complimentary (non-traditional) medicine.	2.17	Cultural Diversity		
		5.1	Critical Thinking		
	Health care workers will understand how employ-				
	ability skills enhance their employment opportuni-ties				
	and job satisfaction. They will demonstrate key				
	employability skills and will maintain and up-grade				
	skills, as needed.				
4.1	Key employability skills				
4.11	Adapt positively to the dynamics of change.	3.3	Adaptable and Flexible	F8	Decision Making
		3.4	Resourceful and Creative	F16	Self-Management
		5.4	Decision-making		
		6.3	Expanding Existing Knowledge		
4.12	Adopt personal appearance and hygiene habits	2.31	Physical Wellness	F14	Self-esteem
	appropriate to the health care environment and industry				
	expectations.				
4.13	Practice personal integrity and honesty.	3.6	Ethical Values	F17	Integrity/Honesty
1.13	Tractice personal integrity and noncory.	4.1	Interpersonal Skills	1 1 1	integration of the second
		1.1	Interpersonal Online		
4.14	Evaluate work assignments and initiate action with	2.37	Employability Skills	C1	Allocates Time
	confidence commensurate with own work assignment.	5.1	Critical Thinking	F8	Decision Making
				F9	Problem Solving

4.15	Formulate solutions to problems using critical thinking skills (analyze, synthesize, evaluate) independently and in teams.	4.2 5.1	Productive Team Skills Critical Thinking	F8 F9	Decision Making Problem Solving
4.16	Interact appropriately and respectfully with diverse ethnic, age, cultural, religious, and economic groups in various employment and social situations.	4.5 4.6	Multicultural Sensitivity Open Mind to Alternative Perspectives	C13 C14	Negotiates to arrive at a Decision Works with Diversity
4.17	Exhibit respectful and empathetic behavior when interacting with peers, superiors, subordinates, and customers in one-on-one and group situations.	2.16 4.3	Structure and function of Social System Consistent, Responsive, Caring Behavior	C9 C11 F15	Participates Serves Clients/Customers Social
4.18	Follow attendance policies of the employer or educational institution.	2.37	Employability Skills	C1 F13	Allocates Time Responsibility
4.19	Accept responsibility for own actions.	3.5 4.4	Self-Control and Self-Discipline Right & Responsibilities	F13 F16	Responsibility Self-management
4.2	Interpersonal communications				
4.21	Communicate in a straightforward, understandable, accurate, and timely manner.	4.1	Interpersonal Skills	C7 F6	Interprets and Communicates Information Speaking
4.22	Listen attentively to verbal instruction, requests, and other information to verify accuracy.	1.4	Listening	C7 F5	Interprets and Communicates Information Listening

**SCANS** 

	_	reactly reducinic Expectations		
Provide written communication that is accurate and grammatically correct using nomenclature appropriate to the environment.	1.11	Writing	C7 F2	Interprets and Communicates Information Writing
Interpret technical materials used for health care practices and procedure.	1.2 5.1	Reading Critical Thinking	C7 F1 F12	Interprets and Communicates Information Reading Reasoning
Personal growth and development				
Engage in continuous self-assessment and goals modification for personal and professional growth.	3.1	Positive Growth in Self-Concept Task/Project	F13 F16	Responsibility Self-Management
Manage times, prioritize responsibilities, and meet completion dates as specified by employer and client.	2.37 5.1	Employability Skills Critical Thinking	C1 F16 F8	Allocates Time Self-Management Decision Making
Show enthusiasm and commitment by meeting expectations and priorities of the organization.	4.1 4.2	Interpersonal Skills Productive Team Skills	C9 F13 F16	Participates Responsibility Self-Management
	grammatically correct using nomenclature appropriate to the environment.  Interpret technical materials used for health care practices and procedure.  Personal growth and development  Engage in continuous self-assessment and goals modification for personal and professional growth.  Manage times, prioritize responsibilities, and meet completion dates as specified by employer and client.  Show enthusiasm and commitment by meeting	Provide written communication that is accurate and grammatically correct using nomenclature appropriate to the environment.  Interpret technical materials used for health care practices and procedure.  1.2  Personal growth and development  Engage in continuous self-assessment and goals modification for personal and professional growth.  Manage times, prioritize responsibilities, and meet completion dates as specified by employer and client.  Show enthusiasm and commitment by meeting  4.1	Provide written communication that is accurate and grammatically correct using nomenclature appropriate to the environment.  Interpret technical materials used for health care practices and procedure.  Personal growth and development  Engage in continuous self-assessment and goals modification for personal and professional growth.  Manage times, prioritize responsibilities, and meet completion dates as specified by employer and client.  Show enthusiasm and commitment by meeting  1.11  Writing  1.2  Reading  Critical Thinking  Positive Growth in Self-Concept Task/Project  Employability Skills  Critical Thinking	Provide written communication that is accurate and grammatically correct using nomenclature appropriate to the environment.    Interpret technical materials used for health care practices and procedure.   1.2   Reading   Critical Thinking   F1   F12

4.4	Career decision-making		•		
4.41	Explore a potential health science career path in at least	2.36	Career Path	F8	Decision Making
	one of the following healthcare services: diagnostic, therapeutic, information, or environmental.	5.1	Critical Thinking		
	therapeutic, information, of environmental.				
4.42	Consider the levels of education, credentialing	2.36	Career Path	F8	Decision Making
	requirements, employment opportunities, workplace	2.38	Post-Secondary Opportunities Search		
	environments, and career growth potential for the service area.	5.4	Decision Making		
	Scivice area.				
	Health care workers will understand their legal				
	responsibilities, limitations, and the implications of				
	their actions within the health care delivery setting.				
	They will perform their duties according to regulations, policies, laws, and legislated rights of clients.				
5.1	Legal implications				
5.11	Analyze legal responsibilities, limitations, and	5.1	Critical Thinking	F8	Decision Making
	implications of actions.		č	F13	Responsibility
5.12	Use problem-solving techniques when confronted with	5.5	Problem Solving	F8	Decision Making
	legal dilemmas or issues.			F17	Integrity/Honesty
5.13	Compare and contrast behaviors and practices that	5.4	Decision Making	C5	Acquires and Evaluates Information
5.14	could result in malpractice, liability, or negligence.  Comply with policies and requirements for	2.37	Employability Skills	F9 F2	Problem Solving Writing
3.14	documentation and record keeping.	2.37	Employability Skills	F13	Responsibility
5.15	Comply with established risk management criteria and	2.37	Employability Skills	F13	Responsibility
0.10	procedures.	,			
5.16	Determine when an incident is reportable.	5.1	Critical Thinking	F8	Decision Making
	-	5.4	Decision Making	F9	Problem Solving
5.17	Comply with non-discriminatory laws.	2.37	Employability Skills	F15	Social
		4.3 4.5	Consistent, Responsive & Caring Behavior Multicultural Sensitivity		
		4.3	ividiticultural Sensitivity		

Skill Standards

**Kentucky Academic Expectations** 

**SCANS** 

		4.6	Open Mind to Alternative Perspectives		
5.18	Comply with institutional policy and procedure.	2.37	Employability Skills	C15	Understands Systems
				C16	Monitors and Corrects Performance
5.2	Legal practices				
5.21	Perform duties according to regulations, policies, laws,	2.37	Employability Skills	C15	Understands Systems
	and legislated rights of clients.	3.6	Ethical Values	F13	Responsibility
		4.3	Consistent, Responsive, & Caring Behavior		
5.22	Maintain patients rights according to the Patient Bill of	2.14	Democratic Principle	C11	Serves Clients/Customers
	Rights.	2.37	Employability Skills	F13	Responsibility
		4.3	Consistent, Responsive & Caring Behavior		
5.23	Maintain confidentiality.	2.37	Employability Skills	F13	Responsibility
	,	3.5	Self-Control & Self-Discipline	F17	Integrity/Honesty
		3.6	Ethical Values		
5.24	Practice within licensure, certification, registration, and	5.1	Critical Thinking	F8	Decision Making
	legislated scope of practice.	6.2	Developing New Knowledge	F12	Reasoning
				F13	Responsibility
				F17	Integrity/Honesty
5.25	Apply the doctrine of informed consent.	1.11	Writing	F2	Writing
		1.12	Speaking	F6	Speaking
5.26	Practice standard of care within scope of practice.	2.14	Democratic Principle	F1	Reading
		2.37	Employability Skills	F2	Writing
		3.3	Adaptable & Flexible	F4	Mathematics
		5.4	Decision-making	F5	Listening
				F6	Speaking
				F8	Decision Making
				F9	Problem Solving
				F11	Knowing How to Learn
				F12	Reasoning
5.27	Evaluate technological threats to confidentiality.	5.1	Critical Thinking	C15	Understands Systems
				C19	Applies Technology to Task
				C20	Maintains and Troubleshoots Equipment
				F8	Decision Making
5.28	Follow mandated standards for workplace safety (i.e.	2.37	Employability Skills	C3	Allocates Materials and Facility Resources
	OSHA, CDC, CLIA).			F12	Reasoning
5.29	Apply mandated standards for harassment, labor, and	2.14	Democratic Principle	C14	Works with Diversity
	employment laws.			F15	Social
	Health care workers will understand accepted ethical	•			
	practices with respect to cultural, social, and ethnic				
	differences within the health care environment. They				
	will perform their duties within established ethical				
	guidelines, supporting sensitive and quality health care				
	delivery.				

**Skill Standards** 

**Kentucky Academic Expectations** 

**SCANS** 

6.1	Legal and ethical boundaries		<b>1</b>		
6.11	Differentiate between morality and ethics and the	2.16	Structure & Function of Social System	F8	Decision Making
0.11	relationship of each to health care outcomes.	3.6	Ethical Values	1.0	Decision waking
	relationship of each to hearth care outcomes.	5.1	Critical Thinking		
6.12	Differentiate between ethical and legal issues	2.14	Democratic Principle	F8	Decision Making
0.12	impacting health care.	3.6	Ethical Values	10	Decision waking
	impacting hearth care.	5.1	Critical Thinking		
( 12	Compare and contrast personal, professional, and		Ethical Values	F8	Decision Making
6.13	organization ethics.	3.6 5.3		F8	Decision Making
(14	Analyze legal and ethical aspects of confidentiality.		Conceptualizing Ethical Values	Ε0	Desiries Maline
6.14	Analyze legal and ethical aspects of confidentiality.	3.6		F8	Decision Making
	7	5.1	Critical Thinking	770	5
6.15	Discuss bio-ethical issues.	3.6	Ethical Values	F8	Decision Making
		4.6	Open Mind to Alternative Perspectives	F12	Reasoning
6.16	Analyze and evaluate the implications of medical	3.6	Ethical Values	F8	Decision Making
	ethics.	5.1	Critical Thinking		
6.2	Ethical practices				
6.21	Demonstrate professionalism when interacting with	3.6	Ethical Values	C14	Works with Diversity
	fellow students, co-workers, and the organization.	4.1	Interpersonal Skills	F15	Social
6.22	Respect interdisciplinary roles of team members.	4.2	Productive Team Skills	C9	Participates
				C14	Works with Diversity
				F15	Social
6.23	Respect activities and behaviors by self and others that	3.6	Ethical Values	C7	Interprets and Communicates Information
	adversely affect the health, safety, or welfare of	4.4	Rights & Responsibilities		
	students, clients, or co-workers.				
6.24	Demonstrate fairness and equal treatment of all	2.17	Cultural Diversity	F15	Social
	persons.	4.3	Consistent, Responsive & Caring Behavior		
	•	4.5	Multicultural Sensitivity		
		4.6	Open Mind to Alternative Perspectives		
6.25	Examine Patient Bill of Rights and practice responsibly	3.6	Ethical Values	F10	Seeing Things in the Mind's Eye
	within the ethical framework.	5.1	Critical Thinking	F13	Responsibility
				F17	Integrity/Honesty
6.26	Value clients' independence and determination.	4.6	Open Mind to Alternative Perspectives	C11	Serves Clients/Customers
6.3	Cultural, social, and ethnic diversity				
6.31	Discuss the impact of religions and cultures on those	2.17	Cultural Diversity	C14	Works with Diversity
	giving and receiving health care with an understanding	4.5	Multicultural Sensitivity		
	of past and present events.	4.6	Open Mind to Alternative Perspectives		
6.32	Demonstrate respect of individual cultural, social, and	2.17	Cultural Diversity	C11	Serves Clients/Customers
	ethnic diversity within the health care environment.	4.5	Multicultural Sensitivity	C14	Works with Diversity
	,	4.6	Open Mind to Alternative Perspectives	F15	Social

			<u> </u>		
	Health care workers will understand the existing and potential hazards to clients, coworkers, and self. They will prevent injury or illness through safe work practices and follow health and safety policies and procedures.				
7.1	Infection control				
7.11	Use Standard Precautions as described in the rules and regulations set forth by the Occupational Safety and Health Administration (OSHA).	2.31 2.37 5.1 5.4	Physical Wellness Employability Skills Critical Thinking Decision Making	F8	Decision Making
7.12	Practice infection control procedures (Standard Precautions, Transmission Precautions (i.e. airborne, droplet, contact).	2.31 5.1 5.4	Physical Wellness Critical Thinking Decision Making	F8	Decision Making
7.13	Practice appropriate cleaning, disinfecting, and sterilizing processes.	2.31	Physical Wellness	F8	Decision Making
7.14	Compare and contrast medical and surgical asepsis.	5.1	Critical Thinking	C5 F8 F12	Acquires and Evaluates Information Decision Making Reasoning
7.2	Personal safety				
7.21	Apply safety procedures to protect clients, co-workers, and self.	2.31	Physical Wellness	F8	Decision Making
7.22	Manage a personal exposure incident in compliance with OSHA regulations.	5.1	Critical Thinking	F9	Problem Solving
7.23	Apply principles of body mechanics and ergonomics.	2.31 2.34 2.35	Physical Wellness Psychomotor Skills Lifetime Physical Activity	F12	Reasoning
7.24	Use common personal protective equipment as appropriate to the environment.	2.31 5.4	Physical Wellness Decision Making	C3	Material and Facilities
7.3	Environmental safety				
7.31	Modify the environment to create safe working conditions.	5.1	Critical Thinking	C3 F9	Allocates Materials and Facility Resources Problem Solving
7.32	Demonstrate methods of fire prevention in the health care setting.	5.1	Critical Thinking	F8	Decision Making
7.33	Prevent accidents by using proper safety techniques.	2.31 5.4	Physical Wellness Decision-Making	F8	Decision Making
7.34	Practice good housekeeping by maintaining a safe work environment.	2.31	Physical Wellness	C3 F8	Allocates Materials and Facility Resources Decision Making
7.4	Common safety hazards	1			
7.41	Use Material Safety Data Sheets (MSDS).	5.1 6.3	Critical Thinking Expanding Existing Knowledge	F10	Seeing Things in the Mind's Eye
7.42	Adhere to hazardous labeling requirements.	1.10	Classifying	F8	Decision Making

Aske appropriate action when observing a hazardous   5.1   Critical Thinking   F8   Decision Making   F8   Decis	7.43	Comply with safety signs, symbols, and labels.	2.31	Physical Wellness	F10	Seeing Things in the Mind's Eye
material problem 45 Apply safety principles at the sehool and workplace. 46 Appropriately handle hazardous chemicals commonly used in the health care environment. 46 Appropriately handle hazardous chemicals commonly used in the health care environment. 46 Appropriately handle hazardous chemicals commonly used in the health care environment. 46 Emergency procedures and protocols 47 Decision-Making 48 Decision-Making 49 Decision-Making 40 Decision-Making 40 Decision-Making 41 Decision-Making 42 Decision-Making 43 Allocates Materials and Facility Resources 44 Decision-Making 45 Decision-Making 46 Appropriately handle hazardous chemicals commonly used in the health care entrionment. 46 Appropriately pandle hazardous chemicals commonly used in the health care entrionment. 46 Appropriately handle hazardous chemicals commonly used in the health care entrionment. 46 Decision-Making 47 Decision-Making 48 Decision-Making 48 Decision-Making 49 Decision-Making 40 Decision-Making 40 Decision-Making 41 Decision-Making 41 Decision-Making 41 Decision-Making 41 Decision-Making 41 Decision-Making 42 Problem-Solving 43 Decision-Making 44 Decision-Making 45 Decision-Making 47 Decision-Making 47 Decision-Making 48 Decision-Making 49 Problem-Solving 40 Decision-Making 40 Decision-Making 40 Decision-Making 41 Decision-Making 41 Decision-Making 41 Decision-Making 42 Decision-Making 43 Decision-Making 44 Depoint New Knowledge 45 Decision-Making 45 Decision-Making 46 Decision-Making 47 Decision-Making 48 Decision-Making 49 Problem-Solving 40 Decision-Making 40 Decision-Making 40 Decision-Making 41 Decision-Making 41 Decision-Making 42 Decision-Making 45 Decision-Making 46 Decision-Making 47 Decision-Making 48 Decision-Making 49 Problem-Solving 49 Problem-Solving 40 Decision-Making 40 Decision-Making 40 Decision-Making 41 Decision-Making 41 Decision-Making 42 Decision-Making 43 Decision-Making 44 Decision-Making 45 Decision-Making 46 Decision-Making 47 Decision-Making 48 Decision-Making 48 Decision-Making 49 Decision-Making 40 Decision-M	7.44					
Apply safety principles at the school and workplace Apply safety principles at the school and workplace Afe Appropriately handle hazardous chemicals commonly Assed in the health care environment of the health care team. Including their ability to promote the delivery of quality health care.  Assess in the health care environment Assed in the	7.11	material problem			10	Decision Making
S.1   Critical Thinking   Sepanding Existing Knowledge   C3   Allocates Materials and Facility Resources   Locate the leath care environment.   S.2   Decision-Making   Expanding Existing Knowledge   F8   Decision-Making   Expanding Existing Knowledge   F8   Decision-Making	7.45				F8	Decision Making
Ade   Appropriately handle hazardous chemicals commonly used in the health care environment.   6.3   Expanding Existing Knowledge   F8   Decision Making   C3   Allocates Materials and Facility Resources   P8   Decision Making   P9   Problem Solving	7.10	rippiy surety principles at the selleof and workplace.			10	Decision Making
4.6 Appropriately handle hazardous chemicals commonly used in the health care environment.  5.1 Emergency procedures and protocols are setting.  5.2 Locate the evacuation plan for the health care setting.  5.3 Locate the evacuation plan for the health care setting.  5.4 Locate the evacuation plan for the health care setting.  5.5 Locate the evacuation plan for the health care setting.  5.6 Locate the evacuation plan for the health care setting.  5.7 Construct a basic emergency plan for a selected health of the emergency that disrupts the ability to provide care.  5. Complete requirements for CPR.  5. Complete requirements for CPR.  5. Complete requirements for FIrst Aid certification.  5. Follow the proper procedure when a fire is discovered.  5. Follow the proper procedure when a fire is discovered.  5. Follow the proper procedure when a fire is discovered.  5. Follow the government of the health care team, including their ability to promote the delivery of quality health care. They will interact effectively and sensitively with all members of the health care team.  5. Recognize characteristics of effective teams.  5. Productive Team Skills  6. Productive Team Sk						
used in the health care environment. 5. Emergency procedures and protocols 5. Emergency procedures and protocols 5. Emergency procedures and protocols 5. Construct a basic emergency plan for a selected health care setting. 5. Construct a basic emergency plan for a selected health care setting in response to a natural disaster or other care setting in response to a natural disaster or other problem-Solving 5. Construct a basic emergency plan for a selected health care setting in response to a natural disaster or other problem-Solving 5. Solven protocomplete requirements for CPR. 5. Applying Multiple Perspectives 6. Applying Multiple Perspectives 6. Developing New Knowledge 6. Developing New Knowledge 7. Problem Solving 7. Problem Solving 8. Problem Solving 8. Decision Making 8. Deci	7.46	Appropriately handle hazardous chemicals commonly			C3	Allocates Materials and Facility Resources
Emergency procedures and protocols   Coate the evacuation plan for the health care setting in response to a natural disaster or other emergency that disrupts the ability to provide care.   S.   Creative Thinking   C7   Interprets and Communicates Information   F2   Writing   F9   Problem Solving	,,,,					
Locate the evacuation plan for the health care setting.   6.3   Expanding Existing Knowledge   F10   Seeing Things in the Mind's Eye	7.5			F		5
Construct a basic emergency plan for a selected health care setting in response to a natural disaster or other emergency that disrupts the ability to provide care.  5.2   Creative Thinking   F2   Writing Writing   Problem Solving   Problem Solving    5.3   Complete requirements for CPR.   6.1   Applying Multiple Perspectives   P9   Problem Solving    5.4   Complete requirements for First Aid certification.   6.1   Applying Multiple Perspectives   P9   Problem Solving    5.5   Follow the proper procedure when a fire is discovered.   6.2   Developing New Knowledge    5.1   Critical Thinking   F8   Decision Making    F8   Dec	7.51		6.3	Expanding Existing Knowledge	F10	Seeing Things in the Mind's Eve
care setting in response to a natural disaster or other emergency that disrupts the ability to provide care.  5.5 Complete requirements for CPR.  5.6 Applying Multiple Perspectives Developing New Knowledge  5.7 Complete requirements for First Aid certification.  5.8 Follow the proper procedure when a fire is discovered.  5.1 Circlical Thinking Applying Multiple Perspectives Developing New Knowledge  5.1 Circlical Thinking Applying Multiple Perspectives Developing New Knowledge  5.2 Developing New Knowledge  5.3 Circlical Thinking Applying Multiple Perspectives  6.1 Applying Multiple Perspectives  6.2 Developing New Knowledge  6.3 Applying Multiple Perspectives  6.4 Applying Multiple Perspectives  6.5 Follow the proper procedure when a fire is discovered.  6.1 Applying Multiple Perspectives  6.2 Developing New Knowledge  6.3 Applying Multiple Perspectives  6.4 Problem Solving  F9 Problem Solvin	7.52					
complete requirements for CPR.   6.2   Developing Multiple Perspectives   F9   Problem Solving	7.02					
Complete requirements for CPR.				333333		
Complete requirements for First Aid certification.   6.2   Applying Multiple Perspectives   F9   Problem Solving	7.53		6.1	Applying Multiple Perspectives		
Complete requirements for First Aid certification.  6.1 Applying Multiple Perspectives Developing New Knowledge F8 Decision Making Applying Multiple Perspectives  F8 Decision Making Applying Multiple Perspectives  F8 Decision Making Applying Multiple Perspectives  F8 Decision Making  F8 Dec		1 4				
Follow the proper procedure when a fire is discovered.   5.1   Critical Thinking   F8   Decision Making	7.54	Complete requirements for First Aid certification.			F9	Problem Solving
Follow the proper procedure when a fire is discovered.   S.1   Critical Thinking   Applying Multiple Perspectives   F8   Decision Making						
Health care workers will understand the role and responsibilities of individual members as part of the health care team, including their ability to promote the delivery of quality health care. They will interact effectively and sensitively with all members of the health care team.  11 Understand the team concept in providing quality patient care.  12 Recognize characteristics of effective teams.  13 Analyze roles of various team participants (i.e. team leader, team member).  14 Respond to critical situations appropriately as a member of a team.  15 Accept compromise as necessary to ensure the best outcome.  16 Applying Multiple Perspectives  17 Applying Multiple Perspectives  18 Applying Multiple Perspectives  29 Participates  20 Productive Team Skills  29 Productive Team Skills  C9 Participates  20 Productive Team Skills  20 Productive Team Skills  21 Exercises Leadership  21 Seeing Things in the Mind's Eye  22 Productive Team Skills  23 Negotiates to Arrive at a Decision  21 Applying Multiple Perspectives  24 Productive Team Skills  29 Productive Team Skills  29 Productive Team Skills  29 Productive Team Skills  29 Productive Team Skills  20 Productive Team Skills  20 Productive Team Skills  20 Productive Team Skills  21 Seeing Things in the Mind's Eye  21 Productive Team Skills  21 Seeing Things in the Mind's Eye  21 Prod	7.55	Follow the proper procedure when a fire is discovered.	5.1		F8	Decision Making
responsibilities of individual members as part of the health care team, including their ability to promote the delivery of quality health care. They will interact effectively and sensitively with all members of the health care teams.    Health care teams				Applying Multiple Perspectives		
health care team, including their ability to promote the delivery of quality health care. They will interact effectively and sensitively with all members of the health care team.  I Health care teams  I Understand the team concept in providing quality patient care.  Recognize characteristics of effective teams.  Analyze roles of various team participants (i.e. team leader, team member).  Respond to critical situations appropriately as a member of a team.  Respond to critical situations appropriately as a member of a team.  Accept compromise as necessary to ensure the best outcome.  Read Adaptable & Flexible cutoms.  Adaptable & Flexible cutoms.  Alagiant Skills cutoms appropriately as a leader, team should be solved a solve to the solved and the		Health care workers will understand the role and				
health care team, including their ability to promote the delivery of quality health care. They will interact effectively and sensitively with all members of the health care team.  I Health care teams  I Understand the team concept in providing quality patient care.  Recognize characteristics of effective teams.  Analyze roles of various team participants (i.e. team leader, team member).  Respond to critical situations appropriately as a member of a team.  Respond to critical situations appropriately as a member of a team.  Accept compromise as necessary to ensure the best outcome.  Read Adaptable & Flexible cutoms.  Adaptable & Flexible cutoms.  Alagiant Skills cutoms appropriately as a leader, team should be solved a solve to the solved and the		responsibilities of individual members as part of the				
effectively and sensitively with all members of the health care team.    Health care teams						
health care teams    Health care teams   Health care team   Health care teams   Health						
Health care teams    11   Understand the team concept in providing quality patient care.   4.2   Productive Team Skills   C9   Participates   Serves Clients/Customers     12   Recognize characteristics of effective teams.   4.2   Productive Team Skills   C9   Participates     13   Analyze roles of various team participants (i.e. team leader, team member).   5.1   Critical Thinking   C12   Exercises Leadership     14   Respond to critical situations appropriately as a member of a team.   4.2   Productive Team Skills   C9   Participates     15   Accept compromise as necessary to ensure the best outcome.   3.3   Adaptable & Flexible   C13   Negotiates to Arrive at a Decision     16   Negotiates to Arrive at a Decision     17   Negotiates to Arrive at a Decision     18   Negotiates to Arrive at a Decision     19   Negotiates to Arrive at a Decision     10   Negotiates to Arrive at a Decision     11   Negotiates to Arrive at a Decision     12   Negotiates to Arrive at a Decision     15   Negotiates to Arrive at a Decision     16   Negotiates to Arrive at a Decision     17   Negotiates to Arrive at a Decision     18   Negotiates to Arrive at a Decision     19   Negotiates to Arrive at a Decision     10   Negotiates to Arrive at a Decision     10   Negotiates to Arrive at a Decision     11   Negotiates to Arrive at a Decision     12   Negotiates to Arrive at a Decision     13   Negotiates to Arrive at a Decision     14   Negotiates to Arrive at a Decision     15   Negotiates to Arrive at a Decision     16   Negotiates to Arrive at a Decision     17   Negotiates to Arrive at a Decision     18   Negotiates to Arrive at a Decision     19   Negotiates to Arrive at a Decision     19   Negotiates to Arrive at a Decision     10   Negotiates to Arrive at a Decision     10   Negotiates to Arrive at a Decision     11   Negotiates to Arrive at a Decision     12   Negotiates to Arrive at a Decision     18   Negotiates to Arrive at a Decision     19   Negotiates to Arrive at a Decision     19   Negotiates to Arrive at a Decision		effectively and sensitively with all members of the				
Understand the team concept in providing quality patient care.  12 Recognize characteristics of effective teams.  13 Analyze roles of various team participants (i.e. team leader, team member).  14 Respond to critical situations appropriately as a member of a team.  15 Accept compromise as necessary to ensure the best outcome.  16 Understand the team concept in providing quality at 4.2 Productive Team Skills  17 Productive Team Skills  18 Productive Team Skills  19 Productive Team Skills  10 Productive Team Skills  10 Productive Team Skills  11 Productive Team Skills  12 Productive Team Skills  13 Productive Team Skills  14 Productive Team Skills  15 Productive Team Skills  16 Productive Team Skills  17 Productive Team Skills  18 Productive Team Skills  19 Productive Team Skills  10 Productive Team Skills  10 Productive Team Skills  11 Productive Team Skills  12 Productive Team Skills  13 Productive Team Skills  14 Productive Team Skills  15 Productive Team Skills  16 Productive Team Skills  17 Productive Team Skills  18 Productive Team Skills  19 Productive Team Skills  10 Productive Team Skills  10 Productive Team Skills  11 Productive Team Skills  12 Productive Team Skills  13 Productive Team Skills  14 Productive Team Skills  15 Productive Team Skills  16 Productive Team Skills  17 Productive Team Skills  18 Productive Team Skills  19 Productive Team Skills  20 Productive Team Skills  21 Productive Team Skills  22 Productive Team Skills  23 Productive Team Skills  24 Productive Team Skills  25 Productive Team Skills  26 Productive Team Skills  27 Productive Team Skills  28 Productive Team Skills  29 Productive Team Skills  20 Productive		health care team.				
patient care.  Recognize characteristics of effective teams.  4.2 Productive Team Skills  C9 Participates  13 Analyze roles of various team participants (i.e. team leader, team member).  5.1 Critical Thinking  Respond to critical situations appropriately as a member of a team.  5.1 Critical Thinking  C9 Participates  C12 Exercises Leadership  C12 Exercises Leadership  Seeing Things in the Mind's Eye  Productive Team Skills  C9 Participates  C12 Exercises Leadership  C13 Negotiates to Arrive at a Decision  Accept compromise as necessary to ensure the best outcome.  Acaptable & Flexible  Rights & Responsibilities  C13 Negotiates to Arrive at a Decision  Negotiates to Arrive at a Decision  Negotiates to Arrive at a Decision  Sociability	8.1	Health care teams				
patient care.  Recognize characteristics of effective teams.  4.2 Productive Team Skills  C9 Participates  13 Analyze roles of various team participants (i.e. team leader, team member).  5.1 Critical Thinking  Respond to critical situations appropriately as a member of a team.  5.1 Critical Thinking  C9 Participates  C12 Exercises Leadership  C12 Exercises Leadership  Seeing Things in the Mind's Eye  Productive Team Skills  C9 Participates  C12 Exercises Leadership  C13 Negotiates to Arrive at a Decision  Accept compromise as necessary to ensure the best outcome.  Acaptable & Flexible  Rights & Responsibilities  C13 Negotiates to Arrive at a Decision  Negotiates to Arrive at a Decision  Negotiates to Arrive at a Decision  Sociability	8.11	Understand the team concept in providing quality	12	Productive Team Skills	Co	Participates
Recognize characteristics of effective teams.  4.2 Productive Team Skills  C9 Participates  13 Analyze roles of various team participants (i.e. team leader, team member).  5.1 Critical Thinking  C9 Participates  C12 Exercises Leadership  F10 Seeing Things in the Mind's Eye  14 Respond to critical situations appropriately as a member of a team.  5.1 Critical Thinking  C9 Participates  Exercises Leadership  F10 Seeing Things in the Mind's Eye  C9 Participates  C9 Participates  C9 Participates  C9 Participates  C9 Participates  C13 Negotiates to Arrive at a Decision  C15 Accept compromise as necessary to ensure the best outcome.  Adaptable & Flexible  C13 Negotiates to Arrive at a Decision  C15 Sociability	0.11		7.2	Troductive realit Skins		
Analyze roles of various team participants (i.e. team leader, team member).  Analyze roles of various team participants (i.e. team leader, team member).  Critical Thinking  Respond to critical situations appropriately as a member of a team.  Accept compromise as necessary to ensure the best outcome.  Analyze roles of various team participants (i.e. team leader, team Skills or C9 participates Exercises Leadership (C12 Exercises Leadership (C13 Seeing Things in the Mind's Eye (C9 Participates (C9 Participates (C13 Negotiates to Arrive at a Decision (C15 Negotiates to Arrive (C15 Negotiates to Arrive (C15 Negotiates to Arrive (C15 Negotiates to Arrive (C15 Negotiates (C15 Negotiat	0.12	F	1.2	Productive Team Skills		
leader, team member).    Seeing Thinking   C12   Exercises Leadership	0.12	Recognize characteristics of effective teams.	4.2	Floductive Team Skins	Cy	rancipates
leader, team member).  5.1 Critical Thinking  C12 Exercises Leadership Seeing Things in the Mind's Eye  14 Respond to critical situations appropriately as a member of a team.  5.1 Critical Thinking  C2 Exercises Leadership Seeing Things in the Mind's Eye  Participates Negotiates to Arrive at a Decision  C13 Negotiates to Arrive at a Decision  C15 Accept compromise as necessary to ensure the best outcome.  C17 Negotiates to Arrive at a Decision  C18 Negotiates to Arrive at a Decision  C19 Participates Negotiates to Arrive at a Decision  C10 Negotiates to Arrive at a Decision  C11 Negotiates to Arrive at a Decision  C12 Exercises Leadership Seeing Things in the Mind's Eye  C13 Negotiates to Arrive at a Decision  C15 Sociability	8.13	Analyze roles of various team participants (i.e. team				
Respond to critical situations appropriately as a member of a team.  4.2 Productive Team Skills Critical Thinking C13 Negotiates to Arrive at a Decision  Accept compromise as necessary to ensure the best outcome.  3.3 Adaptable & Flexible C13 Negotiates to Arrive at a Decision  Rights & Responsibilities F15 Sociability		leader, team member).	5.1	Critical Thinking		
member of a team.  5.1 Critical Thinking C13 Negotiates to Arrive at a Decision  Accept compromise as necessary to ensure the best outcome.  5.1 Critical Thinking C13 Negotiates to Arrive at a Decision  C15 Negotiates to Arrive at a Decision  C16 Negotiates to Arrive at a Decision  C17 Negotiates to Arrive at a Decision  C18 Negotiates to Arrive at a Decision						
Accept compromise as necessary to ensure the best outcome.  3.3 Adaptable & Flexible Rights & Responsibilities  C13 Negotiates to Arrive at a Decision Sociability	8.14					
outcome. 4.4 Rights & Responsibilities F15 Sociability		member of a team.	5.1	Critical Thinking	C13	Negotiates to Arrive at a Decision
outcome. 4.4 Rights & Responsibilities F15 Sociability	8.15	Accept compromise as necessary to ensure the best	3.3	Adaptable & Flexible	C13	Negotiates to Arrive at a Decision
.2 Team member participation					F15	
	8.2	Team member participation		-		

			<u> </u>		
8.21	Communicate verbally and non-verbally with team	1.11	Writing	C13	Negotiates to Arrive at a Decision
	colleagues to assure the best result for the client.	1.12	Speaking	F2	Writing
		4.1	Interpersonal Skills	F6	Speaking
8.22	Collaborate with others to formulate team objectives.	3.3	Adaptable & Flexible	C4	Allocates Human Resources
		4.2	Productive Team Skills	F9	Problem Solving
		5.1	Critical Thinking		
8.23	Act responsibly as a team member, completing	4.2	Productive Team Skills	C1	Allocates Time
	assigned tasks in a timely and effective manner.			C9	Participates
8.24	Actively listen to other team members.	1.4	Listening	C9	Participates
		4.1	Interpersonal Skills	F5	Listening
8.25	Exercise leadership skills as appropriate.	4.1	Interpersonal Skills	C4	Allocates Human Resources
		4.2	Productive Team Skills	C12	Exercises Leadership
8.26	Respect and value the expertise and contributions of all	4.1	Interpersonal Skills	C9	Participates
	team members.	4.3	Consistent, Responsive & Caring Behavior	C14	Works with Diversity
		4.4	Rights & Responsibilities	F15	Social
8.27	Work collaboratively with persons from diverse	2.17	Cultural Diversity	C14	Works with Diversity
	backgrounds to accomplish a common goal.	4.5	Multicultural Sensitivity		
8.28	Acknowledge conflict and take corrective action.	3.5	Self-Control & Self-Discipline	C13	Negotiates to Arrive at a Decision
		4.6	Open Mind to Alternative Perspectives	F8	Decision Making
8.29	Exhibit strong sense of team identity and commitment	4.2	Productive Team Skills	C9	Participates
	to purpose.			C12	Exercises Leadership
				F13	Responsibility
				F16	Self-Management